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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants:	Judith A. Bayer et al.	Examiner:	Daniel Lastra
Serial No.:	09/998,750	Group Art Unit:	3622
Filed:	November 30, 2001	Docket:	9998
Title:	AUTOMATED PROMOTION RESPONSE MODELING IN A CUSTOMER RELATIONSHIP MANAGEMENT SYSTEM		

CERTIFICATE OF MAILING OR TRANSMISSION UNDER 37 CFR 1.8

I hereby certify that this correspondence is being filed via facsimile transmission to the U.S. Patent and Trademark Office on June 30, 2008.

By: 

Name: Kathleen Knochko

AMENDMENT UNDER 37 C.F.R. §1.114

MAIL STOP RCE

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action dated March 28, 2008, which was made final, and in conjunction with the Request for Continued Examination (RCE) submitted herewith, please amend the above-identified application as follows.